

Half Year 2014 Results

Investors and Analysts
Presentation

21 August 2014



Serving people on the move

Solid operational performance despite currency headwinds

- Revenue at constant currency up by 2.6% to CHF 799.7 million for Q2 and 2.7% up to CHF 1'505.6 million for HY1
- Negative currency impact on revenue of 5.3% for Q2 and 5.4% for HY1
- Q2 EBITDA margin of 5.6% (5.7% at constant currency) compared to 5.3% in the same period of the previous year
- H1 EBITDA margin of 4.3% (4.4% at constant currency), unchanged compared to the previous year

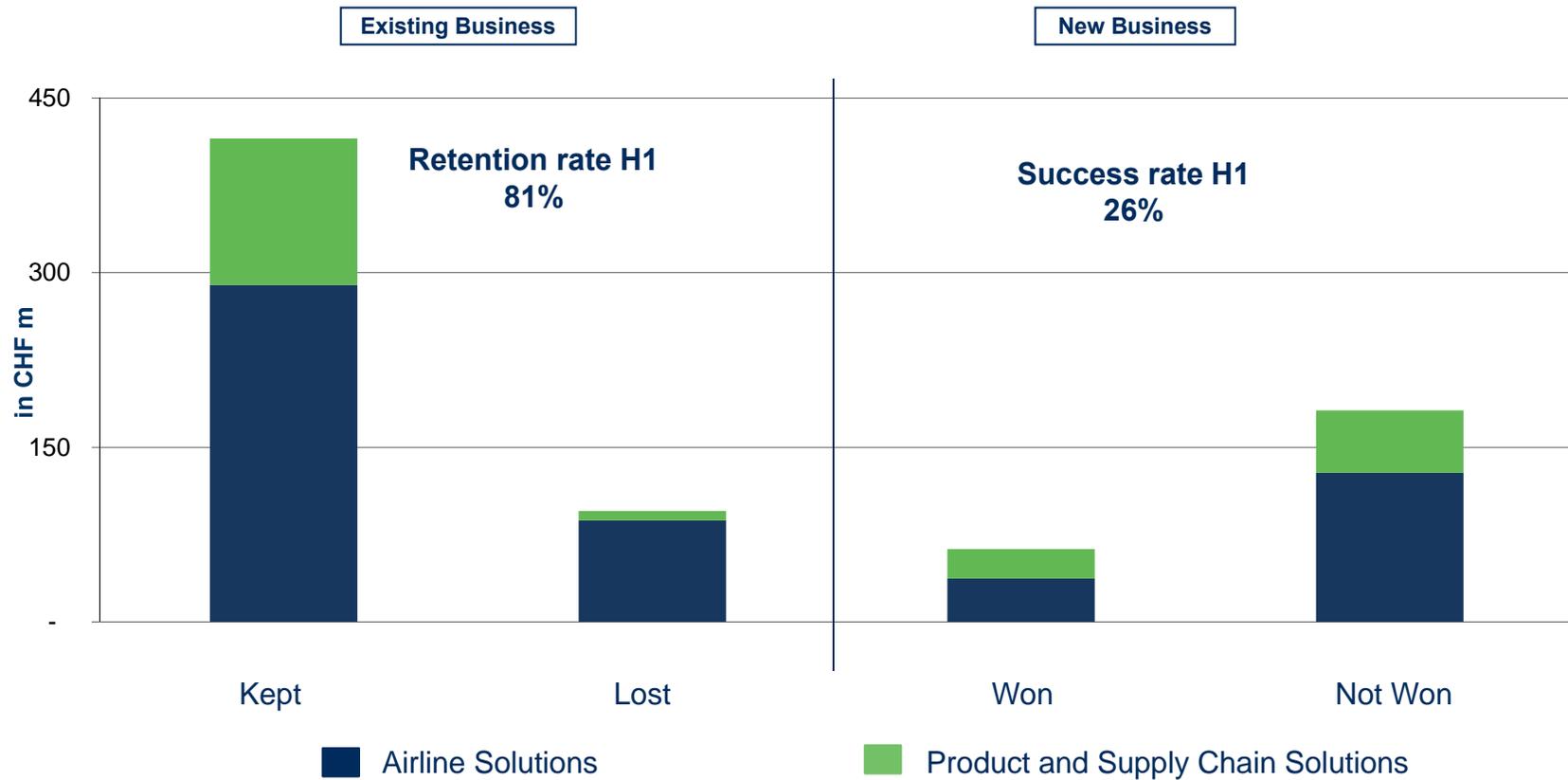
- Solid operational performance in all markets driven by volume acceleration through Q2 2014
- Positive flow through from Emerging Markets and benefits of European 2013 restructuring continue
- Adverse impact by currency headwinds and ongoing short-haul capacity management in Europe and North America
- Positive revenue growth in Product and Supply Chain Solutions with product mix resulting in slightly higher cost of goods sold
- Optimized shareholding structure of the joint venture operation at Shanghai Pudong International Airport to support the future presence in both major airports serving Shanghai (Pudong and Hongqiao)

H1 financial performance

| in CHF m | | Change vs. H1 2013 | Change @ constant FX |
|-----------------------------------|---------|-----------------------|-------------------------|
| Revenue | 1'423.7 | 41.7 | 40.2 |
| EBITDA | 60.6 | 2.0 | 3.7 |
| EBITDA margin | 4.3% | - | 0.1pp |
| Loss for the period | (6.5) | 6.2 | |
| | | | |
| Cash generated from operations | 20.9 | 15.8 | |
| Net debt | 305.9 | 35.1 | |
| Cash incl. available credit lines | 246.7 | 43.2 | |

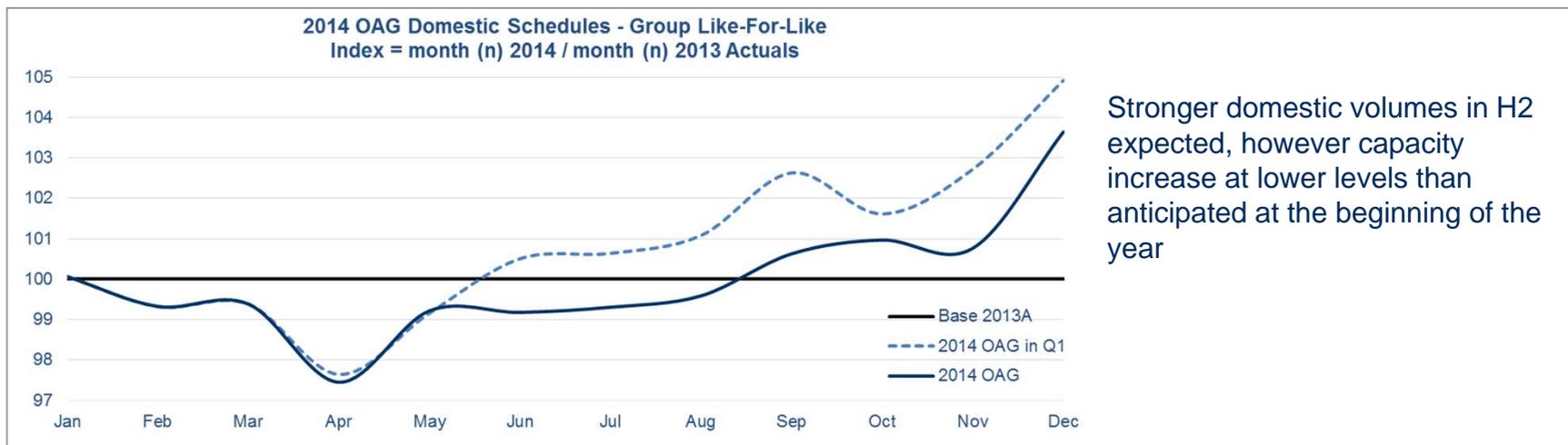
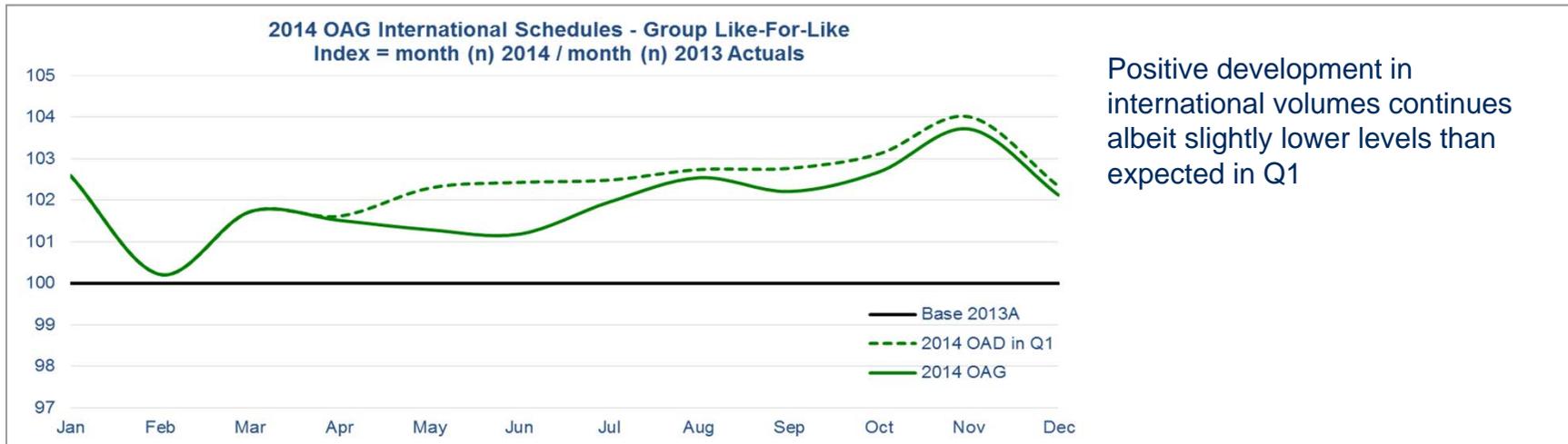
Note: EBITDA refers to Segment EBITDA throughout the presentation

Commercial scorecard



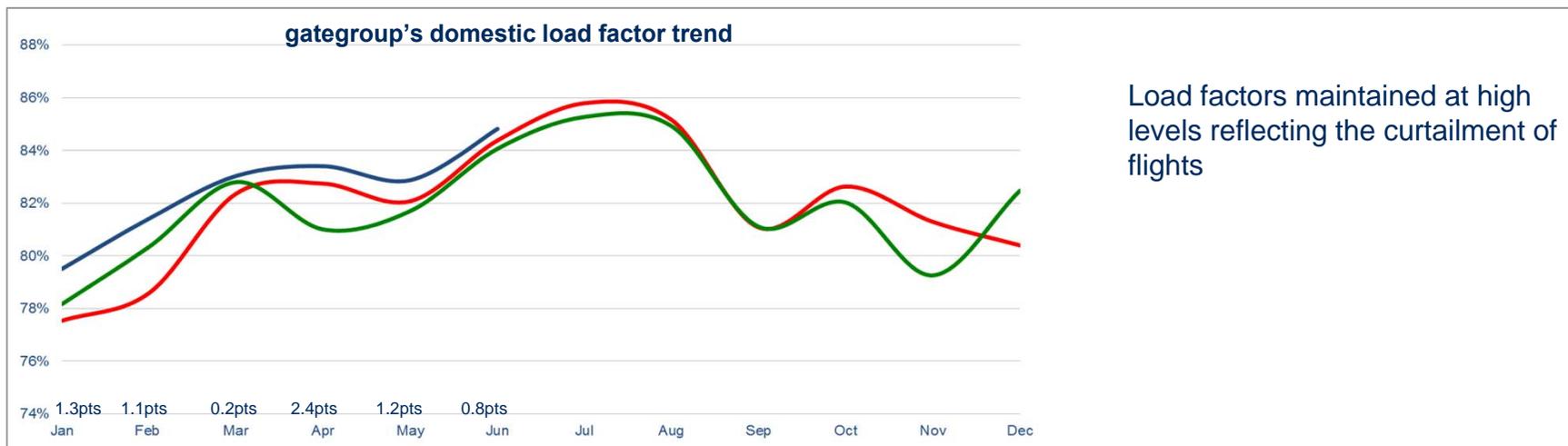
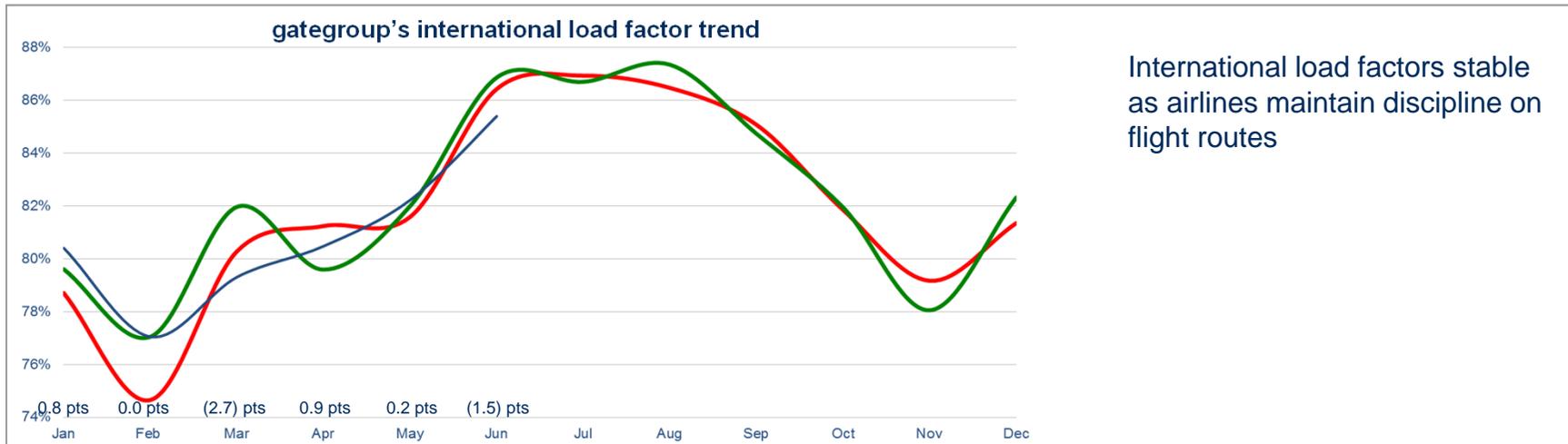
Source: SFDC, based on tender award date

OAG flight volume for gategroup portfolio



Source: OAG schedules, Company analysis

Load factor trends



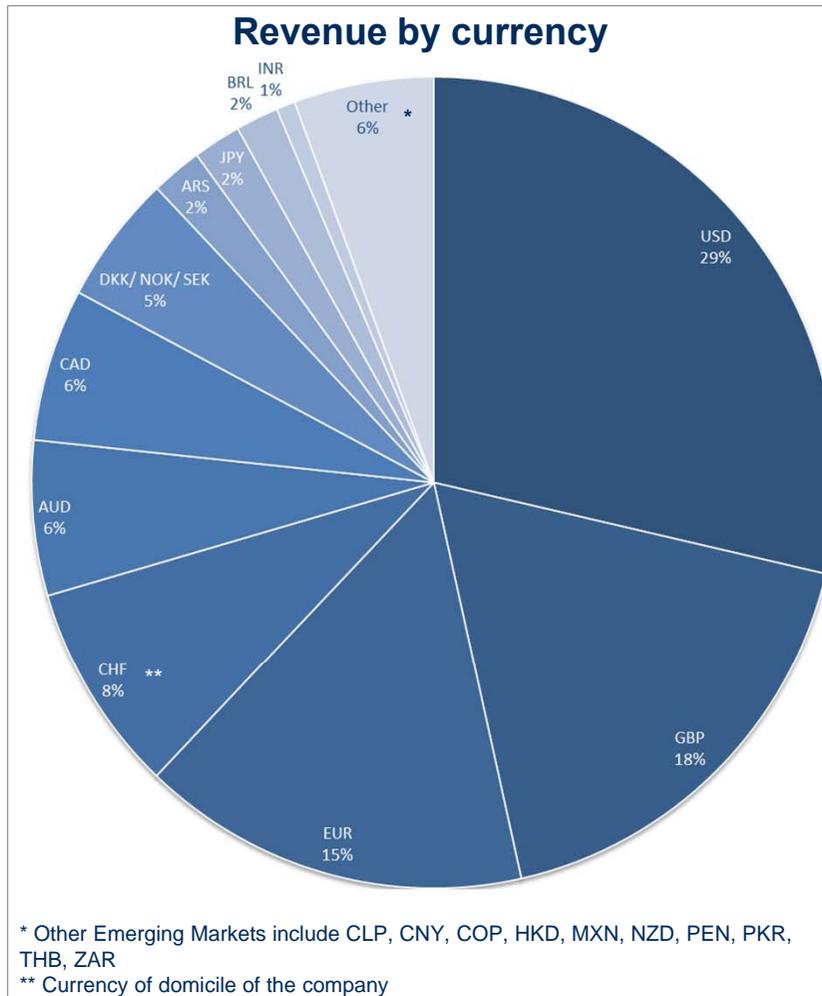
Source: IATA, Company analysis

Global portfolio performance

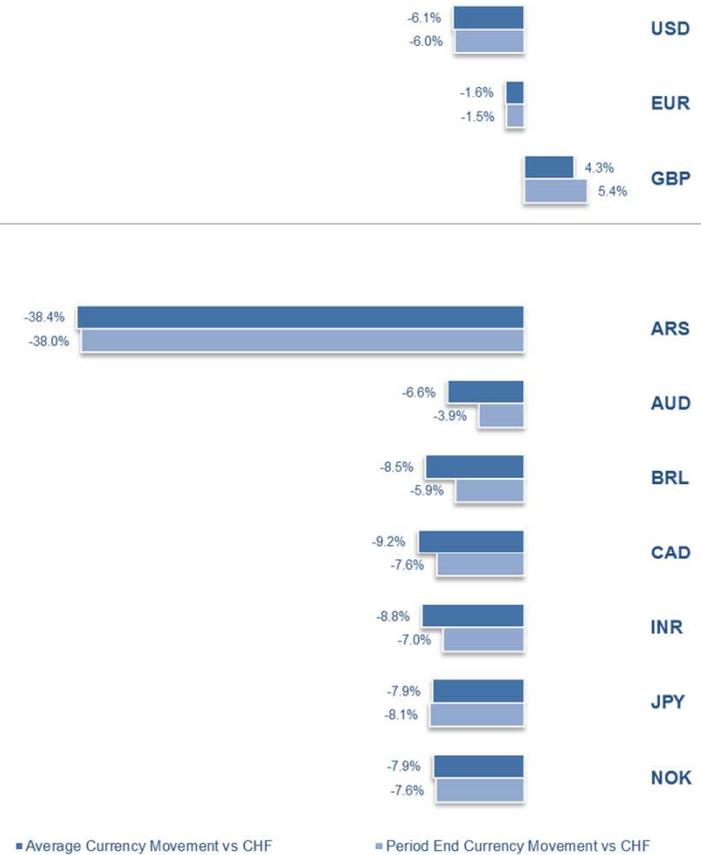
| Per Segment | Revenue change | Revenue change @ constant FX | EBITDA margin |
|------------------------------------|----------------|---------------------------------|---------------|
| Airline Solutions | (4.5%) | 1.5% | 4.8% |
| Product and Supply Chain Solutions | 6.4% | 8.5% | 5.9% |
| Per Geography | | | |
| Europe | (2.6%) | (3.0%) | 5.0% |
| North America | (0.8%) | 6.0% | 3.9% |
| Emerging Markets | (6.5%) | 10.0% | 7.6% |
| gategroup * | (2.8%) | 2.7% | 4.3% |

*Note: includes Eliminations and Corporate Costs

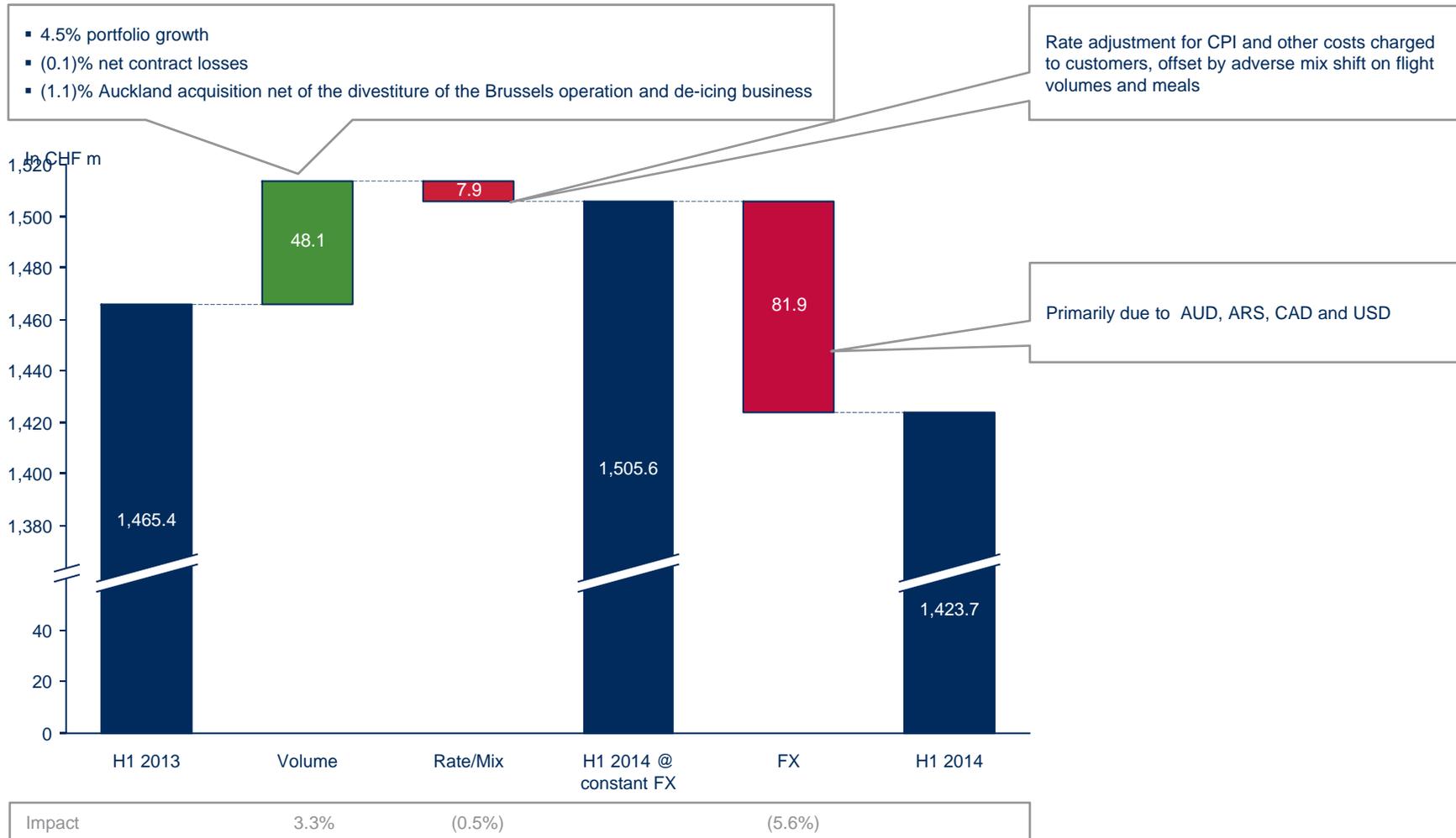
H1 2014 currency exposure



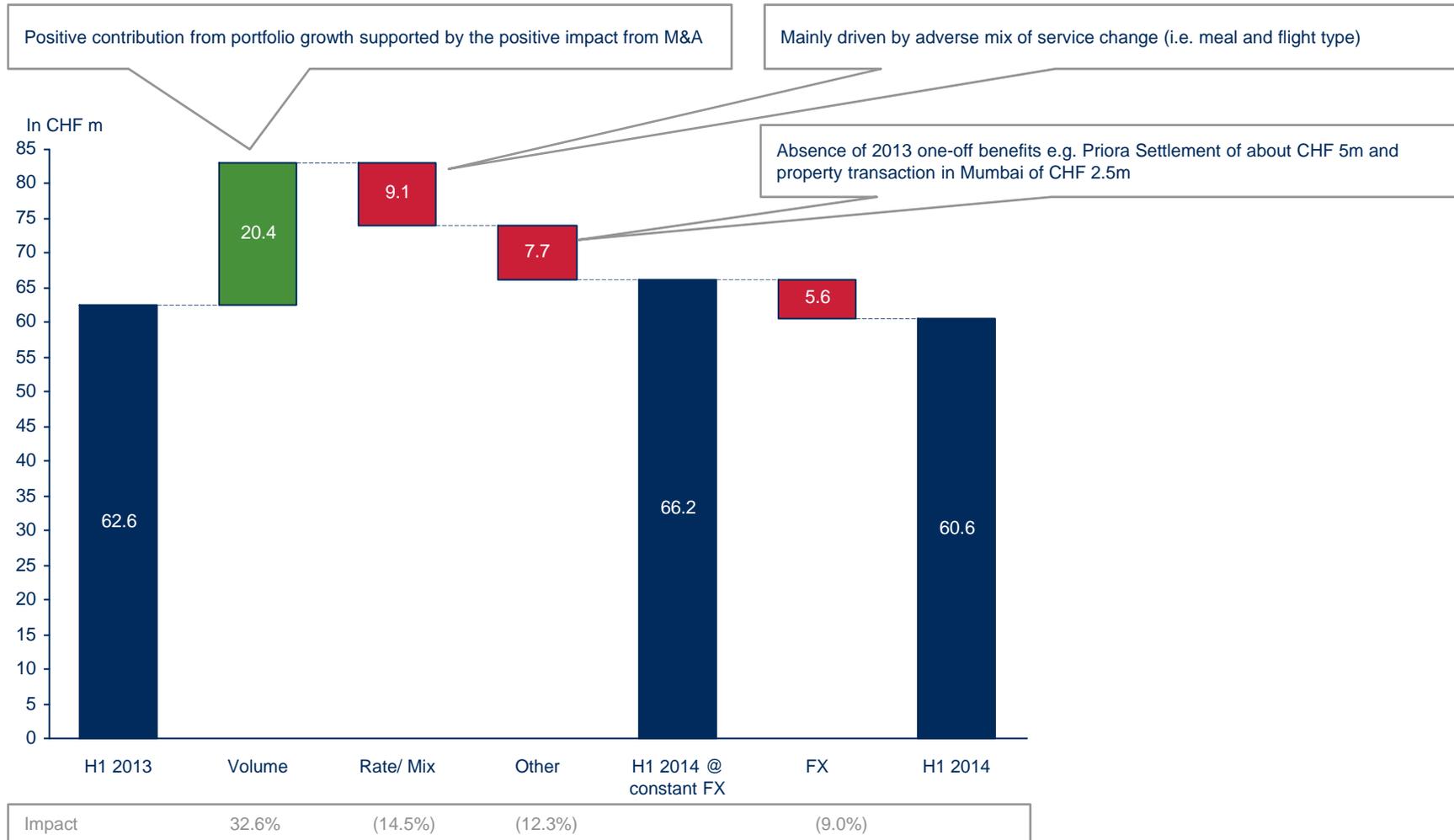
Currency change in H1 2014 versus H1 2013



Revenue bridge



EBITDA bridge



Segment information

| Revenue in CHF m | H1 2014 | H1 2013 | Change |
|---------------------|----------------|----------------|---------------|
| Airline Solutions | 1'217.8 | 1'274.9 | (4.5%) |
| P&SC Solutions | 299.0 | 280.9 | 6.4% |
| Corporate Center | - | - | |
| Eliminations | (93.1) | (90.4) | 3.0% |
| gategroup | 1'423.7 | 1'465.4 | (2.8%) |

| Volume | Rate/Mix | FX |
|-------------|---------------|---------------|
| 2.1% | (0.6%) | (6.0%) |
| 8.7% | (0.1%) | (2.1%) |
| | | |
| 3.4% | 0.2% | (0.6%) |
| 3.3% | (0.5%) | (5.6%) |

| EBITDA in CHF m | H1 2014 | H1 2013 | Change |
|--------------------|-------------|-------------|---------------|
| Airline Solutions | 58.0 | 62.4 | (7.1%) |
| P&SC Solutions | 17.6 | 16.4 | 7.3% |
| Corporate Center | (15.0) | (16.2) | 7.4% |
| Eliminations | | | |
| gategroup | 60.6 | 62.6 | (3.2%) |

| Volume | Rate/Mix Other | FX |
|--------------|-------------------|---------------|
| 31.3% | (30.2%) | (8.2%) |
| (1.6%) | 14.7% | (5.6%) |
| - | 8.7% | (1.3%) |
| | | |
| 32.6% | (26.8%) | (9.0%) |

Reconciliation of EBITDA to operating profit

| in CHF m | H1 2014 | H1 2013 |
|------------------------------------|-------------|-------------|
| EBITDA | 60.6 | 62.6 |
| Share-based payments | (0.5) | (0.6) |
| Restructuring costs | (7.9) | (10.7) |
| Operating taxes (non-income taxes) | (2.9) | (2.7) |
| Depreciation | (22.0) | (23.0) |
| Amortization | (6.7) | (8.8) |
| Other gains, net | 0.0 | 5.5 |
| Management fees, net | 0.3 | 0.3 |
| Operating profit | 20.9 | 22.6 |

Additional restructuring costs due to measures improving operational efficiency in deSter and Scandinavia after termination of retail services with Norwegian

2013 other gains, net were in relation to property sale in Sydney after acquisition of facility from Qantas

Finance (costs) / income details

| in CHF m | H1 2014 | H1 2013 |
|---|---------------|---------------|
| Interest income | 0.5 | 1.1 |
| Other finance income | 0.2 | 0.2 |
| Financial income | 0.7 | 1.3 |
| Interest expense | (17.8) | (17.3) |
| Other finance costs | (2.6) | (2.8) |
| Financial expense | (20.4) | (20.1) |
| Net interest on defined benefit schemes | (2.6) | (3.0) |
| Foreign exchange gains/ (losses), net | 1.7 | (6.9) |
| Finance (costs), net | (20.6) | (28.7) |

Major difference due to stabilized unrealized FX impact

Earnings details

| in CHF m | H1 2014 | H1 2013 |
|--|--------------|---------------|
| Profit / (loss) before tax | 1.6 | (6.1) |
| Income tax expense | (8.1) | (6.6) |
| Loss for the period | (6.5) | (12.7) |
| | | |
| Basic earnings per share (CHF) | (0.28) | (0.54) |
| Diluted earnings per share (CHF) | (0.28) | (0.54) |
| <i>Weighted average number of shares outstanding for Basic EPS</i> | 26,066,799 | 26,066,799 |

Tax expense as a result of mix effect of profits and losses in different countries subject to different tax rates

Full year tax rate 2014 expected to be in line with 2013 tax rate

Balance Sheet information

| in CHF m | 30 June 2014 | 31 Dec 2013 | 30 June 2013 | Change to year end |
|--------------------------------------|--------------|-------------|--------------|--------------------|
| Cash and cash equivalents | 125.2 | 174.2 | 166.5 | 49.0 |
| Tangible fixed assets | 296.2 | 296.0 | 306.6 | 0.2 |
| Trade working capital | 209.7 | 196.2 | 224.2 | 13.5 |
| Debt | 431.1 | 435.2 | 437.3 | 4.1 |
| Net financial debt | 305.9 | 261.0 | 270.8 | 44.9 |
| Net pension liability | 146.3 | 121.9 | 131.4 | 24.4 |
| Equity (Shareholders of the Company) | 248.9 | 285.2 | 264.4 | 36.3 |
| Available credit lines | 121.5 | 122.7 | 123.4 | 1.2 |

Higher pension liability due to unfavorable development of discount rates since year end

Cash Flow information

| in CHF m | H1 2014 | H1 2013 | Change |
|---|---------------|---------------|-------------|
| EBITDA | 60.6 | 62.6 | 2.0 |
| Changes in working capital | (18.8) | (7.9) | |
| Changes in provisions and retirement benefit obligations | (10.4) | (4.9) | |
| Other | (10.5) | (13.1) | |
| Cash generated from operations | 20.9 | 36.7 | 15.8 |
| Interest, net | (14.9) | (14.9) | |
| Income taxes paid, net | (7.6) | (4.3) | |
| Net cash flow (used in)/ generated from operating activities | (1.6) | 17.5 | 19.1 |
| Acquisitions, net of cash acquired | (1.8) | (1.7) | |
| Capex & Other | (28.4) | (15.5) | |
| Net cash flow used in investing activities | (30.2) | (17.2) | 13.0 |
| Net cash flow used in financing activities | (9.0) | (2.2) | 6.8 |
| Change in cash | (40.8) | (1.9) | 38.9 |

Cash from operations decrease largely driven by weaker North American performance in Q1

Q2 cash flow from operations in line with the same period last year, impacted by one-time working capital reversal of CHF 5m on termination of retail services with Norwegian Airlines

Capex 2013 positively impacted by cash-in from disposals

Changes in Working Capital

| in CHF m | H1 2014 | H1 2013 | Change |
|--|---------------|--------------|-------------|
| Change in inventories | 0.8 | 0.2 | |
| Change in trade receivables | (26.2) | (17.1) | |
| Change in trade payables | 10.6 | 14.6 | |
| Change in other receivables and payables, net | (4.0) | (5.6) | |
| Total | (18.8) | (7.9) | 10.9 |
| Cash movements in retirement benefit obligations | (12.0) | (9.3) | |
| Cash movements in restructuring provisions | (7.1) | (8.6) | |
| Cash movements in other provisions | (0.9) | (2.3) | |
| Non-cash movements in retirement benefit obligations | 5.1 | 6.0 | |
| Non-cash movements in restructuring provisions | 7.9 | 10.7 | |
| Non-cash movements in other provisions | (3.4) | (1.4) | |
| Total | (10.4) | (4.9) | 5.5 |

Summary and Outlook

- Solid Q2 performance dampened by currency weakness and some further short-haul flight contraction in Europe and North America
- Airline Solutions' expected organic growth of about 3% for the year offset by 2013 portfolio restructuring in Europe and strengthening of the Swiss Franc
 - European performance stabilized with stable to positive outlook
 - North American performance recovery expected with ongoing focus on Affordable Care Act and regulatory changes to minimum wages in the US market
 - Emerging Markets' performance continues to benefit from integration of acquisitions and underlying organic growth; currency volatility remains a concern
- Product and Supply Chain Solutions' performance is expected to continue top-line growth with improved margins

Expected flat revenue development with an EBITDA margin in the range of 5.6% to 6.2%

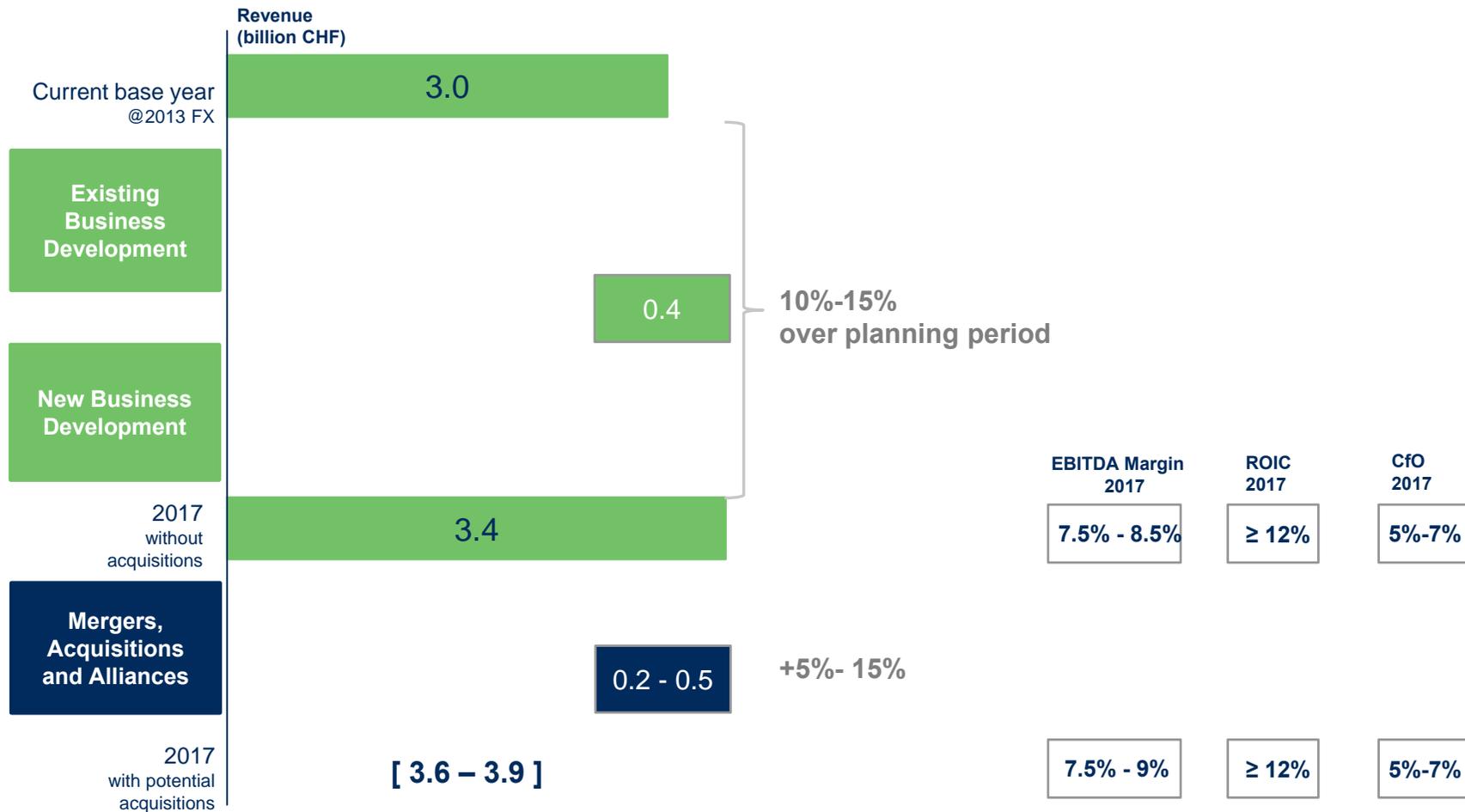
Strategic targets 2017

- 2016 strategic targets confirmed
- Plan is reviewed annually on a rolling basis for next 4 years to cover typical industry volatility
- Next gategroup 4-year strategic plan sets targets for 2017 considering the following:
 - Mid term targets 2017 based on 2013 performance and its average exchange rates as a baseline
 - Core group-wide initiatives of procurement, operations performance and technology program implementation continue to gain momentum
 - gategroup continues to streamline and adjust its organization to ensure capture of the growth opportunities targeted in the mid-term plan

Net effect over planning period of 4 years:

- Organic growth stable at 10-15%
- Improved EBITDA and CfO margins by 0.5% and 1% respectively
- No change in ROIC objectives

Mid term plan 2017



Note: Based on management estimates – for principle assumptions please refer to next slide of this presentation

CfO - Cash generated from operations is the net cash flow (used in) / from operating activities as in the consolidated cash flow statement before interests and income tax

Mid term plan 2017 - drivers

| Per Segment | Expected total revenue growth over the planning period | 2017 Expected EBITDA margin range |
|------------------------------------|---|--|
| Airline Solutions | 10% - 13% | 7% - 9% |
| Product and Supply Chain Solutions | 15% - 20% | 7.5% - 9% |
| Per Geography | | |
| Europe | 6% - 8% | 7% - 9% |
| North America | 8% - 10% | 7% - 8% |
| Emerging Markets | 20% - 25% | 10% - 13% |
| gategroup | 10% - 15% | 7.5% - 8.5% |

Assumptions for gategroup 2017 strategic targets

gategroup 2017 strategic targets are based on a model that includes the following assumptions:

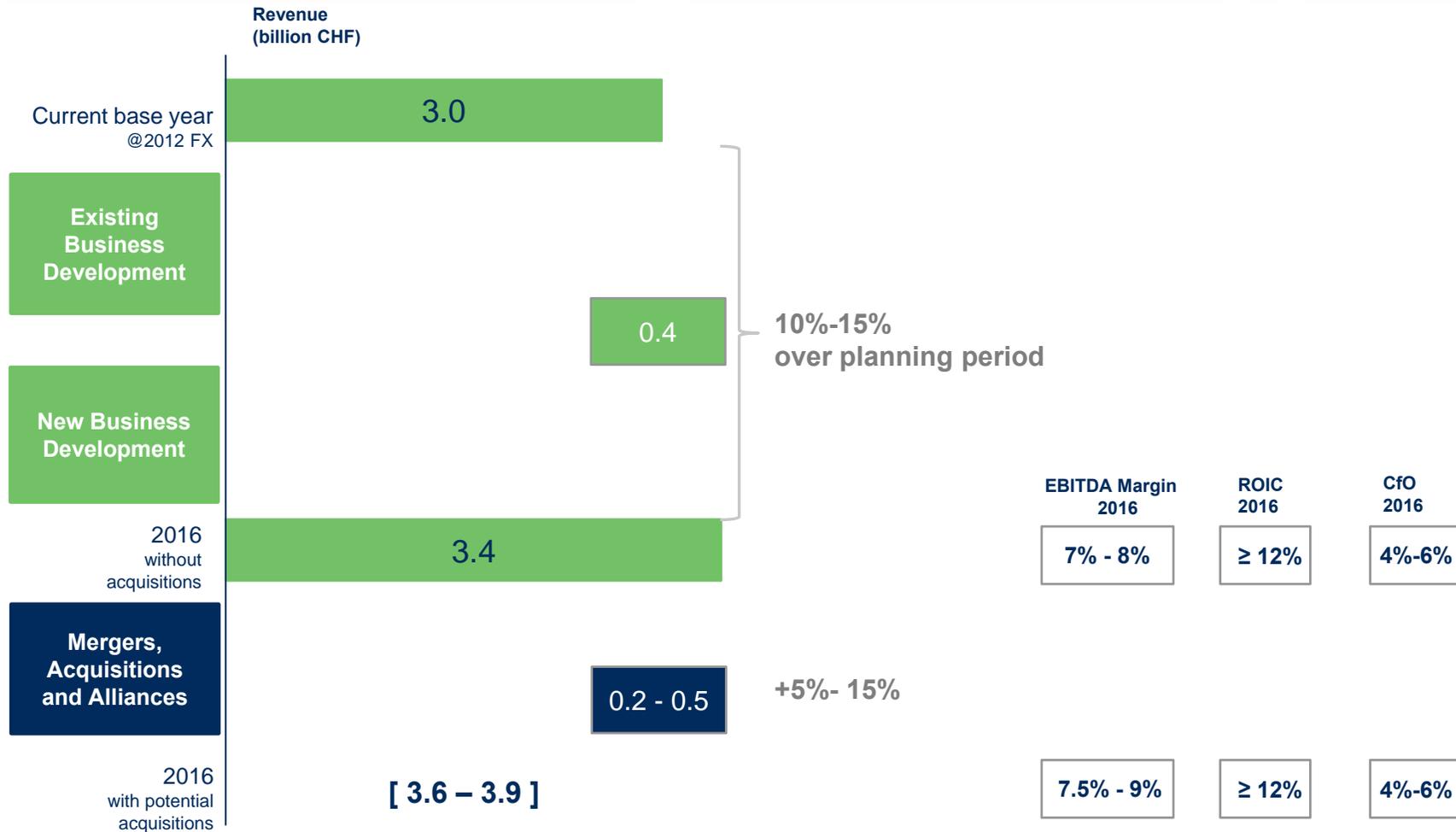
- Constant cost structure with variable costs (direct material and direct labor) held at a constant percent of revenue during forecast period, based on 2013 results
- Revenue increases as a function of IATA-growth factors for each Airline Solutions region and for the Product and Supply Chain Solutions Business on a worldwide basis
- Pricing in line with the existing contracts
- Management is able to identify and consummate acquisitions from the available universe of worldwide industry participants
- Based on 2013 foreign exchange rates, in particular there will not be a material strengthening of the Swiss franc, primary against the Euro, Pound Sterling and U.S. dollar

Appendix

Quarterly highlights

| In CHF m | Q1 2013 | Q2 2013 | H1 2013 | Q1 2014 | Q2 2014 | H1 2014 |
|---|---------|---------|----------------|---------|---------|----------------|
| Revenue | 686.0 | 779.4 | 1,465.4 | 666.3 | 757.4 | 1,423.7 |
| EBITDA | 21.1 | 41.5 | 62.6 | 18.0 | 42.6 | 60.6 |
| EBITDA margin | 3.1% | 5.3% | 4.3% | 2.7% | 5.6% | 4.3% |
| Operating profit | 3.2 | 19.4 | 22.6 | (0.4) | 21.3 | 20.9 |
| (Loss) / profit for the period | (5.0) | (7.7) | (12.7) | (16.7) | 10.2 | (6.5) |
| Cash generated from/ (used in) operations | 1.1 | 35.6 | 36.7 | (10.1) | 31.0 | 20.9 |

Mid term plan 2016



Note: Based on management estimates – for principle assumptions please refer to next slide of this presentation

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Assumptions for gategroup 2016 strategic targets

gategroup 2016 strategic targets are based on a model that includes the following assumptions:

- Constant cost structure with variable costs (direct material and direct labor) held at a constant percent of revenue during forecast period, based on 2012 results
- Revenue increases as a function of IATA-growth factors for each Airline Solutions region and for the Product and Supply Chain Solutions Business on a worldwide basis
- Pricing in line with the existing contracts
- Management is able to identify and consummate acquisitions from the available universe of worldwide industry participants
- Based on 2012 foreign exchange rates, in particular there will not be a material strengthening of the Swiss franc, primary against the Euro, Pound Sterling and U.S. dollar

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